

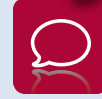
The best support in the industry

ClickFORMS™

HASSLE-FREE APPRAISAL SOFTWARE™

As a ClickFORMS™ user, you have all the tools needed to quickly become an expert: access to the industry's top technical support team via phone or instant message, participation in any of our live online training sessions and membership in the popular Bradford Technologies User Forum.

Plus, Bradford Technologies boasts a stellar veteran support team. Email inquiries are resolved in less than 60 minutes, our average call time is less than 10 minutes, and our Instant Message Support™ is—Instant!



IM
INSTANT



PHONE
Less than
10 Minutes



EMAIL
Less than
60 Minutes

INSTANT MESSAGE SUPPORT:™ ANOTHER INDUSTRY INNOVATION



We know your time is valuable. So even though you will rarely need technical support, when you do need assistance, we will be there in an instant!

Instant Message Support is another innovation in a long list of Bradford Technologies efforts to make our appraisers the most productive in the industry.

In ClickFORMS, just go to Help > Instant Message Support and click. A Customer Service representative will assist you instantly. This is the fastest way to get the answers you need.

PREMIUM SUPPORT WITH REMOTE COMPUTER ACCESS



Bradford Technologies' Premium Support provides solutions to complex questions. We don't just tell you how to do something—we'll actually remote in to your PC to get you going! And with Premium Support, you'll have access to a priority toll-free number direct to our technical support professionals.

JOIN BRADFORD TECHNOLOGIES' USER FORUM

It's free and highly informative. Discuss your questions and industry experiences with colleagues and peers in your neighborhood or network across the country—with the click of your mouse.

Go to forum.bradfordsoftware.com

POWERFUL ONLINE TRAINING MAKES YOU AN EXPERT QUICKLY

Take any of our online training classes to get the most out of your ClickFORMS software. They are guaranteed to get you up to speed fast and increase your productivity. Within your first 30 days, you'll have access to as many live online product trainings as you need.



Our live online webinar and training sessions are geared toward showing you how to get the most out of our software products—from the comfort of your own desk. There's no special hardware or software required. All you need is your PC, access to a telephone from your desk, and DSL or cable Internet.



Look at the online Training Calendar now to schedule your session! Visit www.bradfordsoftware.com/training

SIGN UP FOR OUR FREE MONTHLY NEWSLETTER



ClickTALK: Get tech tips and other useful information about the industry as well as other Bradford Technologies products.
www.bradfordsoftware.com/clicktalk

**BRADFORD
TECHNOLOGIES**

The leader in hassle-free appraisal technologies

For stellar support,
call us toll-free: 800-622-8727

Support

Instant Message Support™

ClickFORMS™



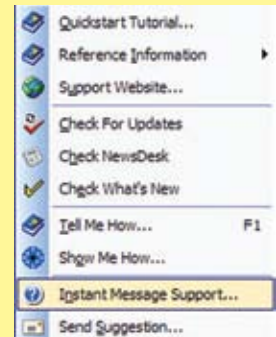
Instant Message Support gives you answers fast.



Connect live with our customer support representatives and get answers instantly! Here's how to access Instant Message Support directly from ClickFORMS™ with three simple steps:

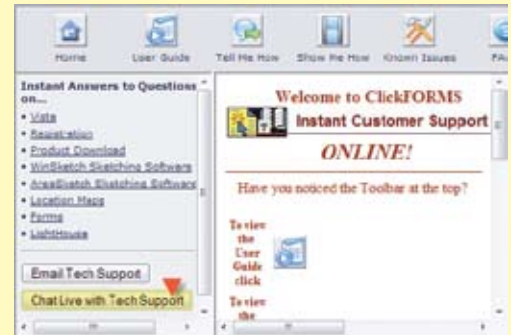
1

With ClickFORMS open, go to the Help menu and click on "Instant Message Support...":



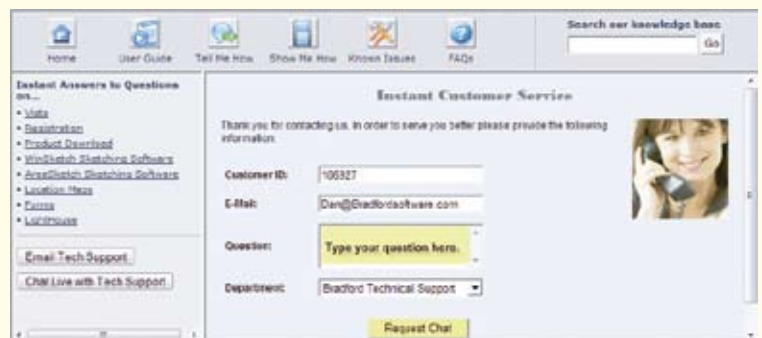
2

Now click on "Chat Live with Tech Support":



3

Simply type in your question and click "Request Chat":



A Technical Support representative will assist you within seconds!

For stellar support,
call us toll-free: 800-622-8727

**BRADFORD
TECHNOLOGIES**

The leader in hassle-free
appraisal technologies

Support